

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	101	93	9%
	Admits	22	24	-8%
	Discharges	24	23	4%
	Service Hours	694	563	23% ▲
	Bed Days	5,010	4,384	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	56	50.0%
	Case Management	30	26.8%
Addiction	Residential Services	20	17.9%
Forensic MH	Crisis Services	6	5.4%

Consumer Satisfaction Survey

(Based on 73 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		82%	80%	92%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	2	2%	▼ 15%	Male	67	66%	58%
26-34	7	7%	▼ 22%	Female	34	34%	42%
35-44	10	10%	19%				
45-54	36	36%	▲ 25%				
55-64	38	38%	▲ 15%				
65+	7	7%	4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	89	88%	▲ 75%	White/Caucasian	48	48%	▼ 64%
Hisp-Puerto Rican	7	7%	12%	Black/African American	46	46%	▲ 17%
Hispanic-Other	2	2%	6%	Other	4	4%	14%
Unknown	2	2%	6%	Am. Indian/Native Alaskan	2	2%	1%
Hispanic-Cuban	1	1%	0%	Asian	1	1%	1%
Hispanic-Mexican			0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	12	17%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	68	122	-44%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation	<div></div>	14	100%	85%	81%	15% ▲

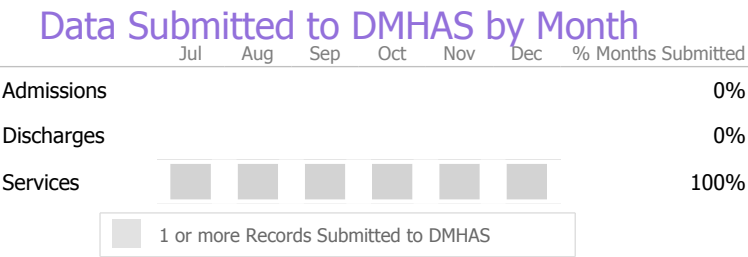
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div></div>	14	100%	90%	87%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div></div>	100% 99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div></div>	100% 72%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

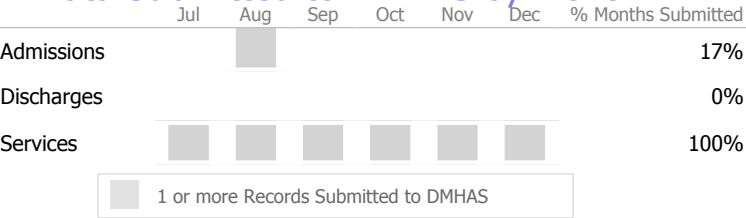
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	79	138	-43% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	72%

Data Submitted to DMHAS by Month



Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		16	100%	85%	81%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	87%	10%

▲ > 10% Over ▼ < 10% Under



Actual | Goal ✓ Goal Met ⬤ Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs




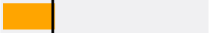




Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	14	36%	▲
Admits	6	7	-14%	▼
Discharges	6	3	100%	▲
Bed Days	2,031	1,597	27%	▲



Discharge Outcomes


	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully		3	50%	60%	65%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Social Support		17	89%	60%	78%	29% ▲
 Employed		5	26%	25%	7%	1%
 Stable Living Situation		16	84%	95%	94%	-11% ▼
 Improved/Maintained Axis V GAF Score		7	50%	95%	56%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate		13	409 days	0.7	85%	90%	97%	-5%







Data Submission Quality

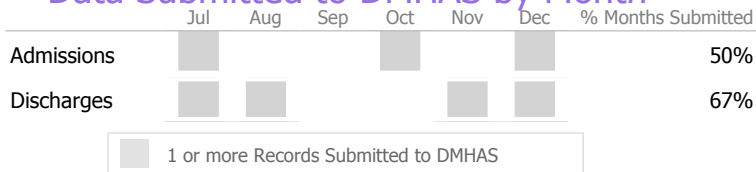
Data Entry	Actual	State Avg
 Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
 6 Month Updates		79%

Cooccurring	Actual	State Avg
 MH Screen Complete		81%
 SA Screen Complete		81%

Diagnosis	Actual	State Avg
 Valid Axis I Diagnosis		99%
 Valid Axis V GAF Score		97%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 71 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	4	3	33% ▲
Discharges	5	4	25% ▲
Bed Days	447	444	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	5	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div><div></div></div>	3	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
⦿ Avg Utilization Rate	<div><div></div></div>	3	121 days	0.5	81%	90%	77%	-9%
<div><div>< 90%</div><div>90-110%</div><div>>110%</div></div>								

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	<div></div>		<div></div>		<div></div>		50%
Discharges	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>	83%
<div><div>1 or more Records Submitted to DMHAS</div></div>							

▲ > 10% Over ▼ < 10% Under

Actual

 |

Goal

 ✓ Goal Met ⦿ Below Goal

* State Avg based on 4 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	34	12%	▲
Admits	5	-		
Discharges	6	5	20%	▲
Service Hours	547	303	81%	▲

Data Submission Quality

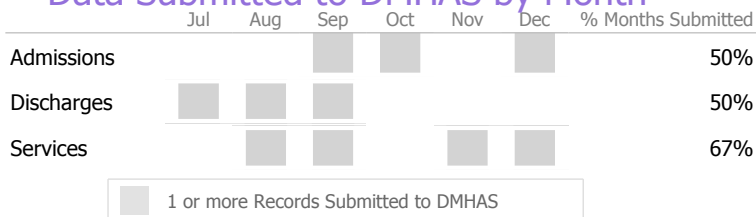
Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	96%	83%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	80%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%
Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	67%	50%	63%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		37	95%	60%	84%	35% ▲
✓ Stable Living Situation		39	100%	85%	94%	15% ▲
● Employed		2	5%	25%	10%	-20% ▼
● Improved/Maintained Axis V GAF Score		27	79%	95%	61%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	100%	90%	95%	10%

▲ > 10% Over ▼ < 10% Under

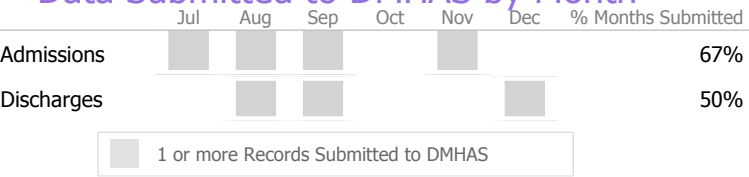
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	22	-9%
Admits	6	14	-57% ▼
Discharges	7	9	-22% ▼
Bed Days	2,532	2,343	8%

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Other Programs